



ZUORA & AI ENGINEERING

Training Catalogue

Live, hands-on online training in Zuora and AI — for students, professionals and corporate teams. Taught by practitioners, built around real work.

From first login to a full implementation.

Three levels that build on each other — platform basics, real-world application, then the complete implementation lifecycle. Live, hands-on, with sandbox practice throughout.

1 • Zuora Basic

~2 weeks • 4 sessions • ~8 hrs

For newcomers — finance, ops and admin beginners.

Platform navigation, the product catalog (products, rate plans, charges), creating subscriptions, bill runs and invoices, payment basics, and basic reporting.

2 • Zuora Basic + Use Case

~3 weeks • 6 sessions • ~12 hrs

For users who want hands-on confidence; client teams after a go-live.

Everything in Basic, applied to one real scenario you build end-to-end — set up catalog and pricing, create and amend subscriptions (upgrades, add-ons, cancellations, proration), run billing, generate invoices and process a renewal. Practised in a sandbox.

3 • Zuora End-to-End

~6–8 weeks • 12–16 sessions • ~30–40 hrs

For aspiring Zuora consultants & admins, implementation teams, career switchers.

The full lifecycle — everything above **plus** CPQ & quoting, Revenue recognition (ASC 606 / IFRS 15), Workflow automation, integrations (Salesforce, NetSuite, payment gateways), data migration, advanced reporting, admin best practice and go-live planning. Capstone: a mock end-to-end implementation.

Practical AI skills for real work.

Tool-focused courses that share a common foundation, so they stack and bundle easily. Live and hands-on — you finish able to use these tools on your actual job, not just watch demos.

AI Essentials	~1 week · ~4 hrs	The major assistants, prompting basics, verifying output, safe use.
ChatGPT for Work	~1 week · ~4–5 hrs	Real tasks with ChatGPT, including Projects and custom GPTs.
Claude for Work	~1 week · ~4–5 hrs	Long-document analysis, writing, research and Projects.
Gemini & Google AI	~1 week · ~4 hrs	Gemini with Google Workspace integration.
Microsoft Copilot	~1 week · ~4 hrs	Copilot across Word, Excel, Outlook and Teams.
Cursor for Developers	~2 weeks · ~8 hrs	AI-assisted coding in Cursor — pair-programming, refactoring and shipping faster.
Prompt Engineering	~2 weeks · ~8 hrs	Structured prompting, reusable templates, reliable outputs across any tool.
Workflow Automation	~2–3 weeks · ~10–12 hrs	No-code automation with AI in the loop; automate recurring tasks.
AI Integration (developers)	~3 weeks · ~12–15 hrs	Using AI APIs and wiring AI into apps and workflows.

BUNDLES

AI Power User — Essentials + ChatGPT + Claude + Prompt Engineering · ~4 weeks

AI Automation Pro — Prompt Engineering + Workflow Automation + Integration · ~6 weeks

Private corporate cohort — any track, tailored to your team's tools and use-cases

HOW IT WORKS

Live cohorts, real practice, a certificate to show for it.

Every course is delivered live online in small cohorts, with practical labs between sessions. You keep the recordings and resources.

- Live online sessions in small cohorts
- Hands-on labs between sessions
- Session recordings to keep
- Prompt, template & resource library
- Q&A channel during the cohort
- Certificate of completion
- A capstone tied to real work
- Zuora courses include sandbox practice

WAYS TO LEARN

Individual seats — join a public cohort.

Private team cohort — a dedicated cohort for your company, tailored to your tools.

Client enablement — train your team after a Zuora implementation.

Train with ZAPN

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